

Information Survey – Senior Tenant Experiences
Seniors Eviction Prevention Initiative

Thank you for answering the following questions to help us better understand the crisis of evictions of seniors in Toronto. Please contact us if you require assistance with completing this form, or if you have any questions or accommodation requests.

Send your completed survey to:

By Mail: CERA, 164-215 Spadina Ave Toronto, ON M6K2J1

By Email: katie@equalityrights.org

Or call us if you have questions: 416-944-0087 Ext 3

Background Questions:

- | | | | |
|----|--|-------|----|
| 1. | Are you a tenant in the GTA? | Yes | No |
| 2. | How old are you? | _____ | |
| 3. | Do you live alone? | Yes | No |
| | If no, who do you live with? | _____ | |
| 4. | Do you live in private rental housing? | Yes | No |
| | If no, do you live in TCH or another type of social housing? | _____ | |
| 5. | How long have you lived in your home? | _____ | |

This set of questions aims to learn more about your housing experience:

6. In ten words or less, what does home mean to you? _____

7. Are you having or have you had difficulty paying your rent? Yes No
8. Are you having or have you had difficulty covering other monthly expenses? Yes No
9. Do you have concerns about being a tenant as you get older? Yes No
- If yes, what are they?
- I need physical modifications to my apartment
 - I'm afraid I will get evicted
 - My rent is getting higher but my household income is the same or decreasing
 - Isolation/loneliness
 - Health issues that may affect my tenancy
 - Other(s): _____
10. What impact would being forced to leave your current home have on you?
- Loss of community
 - Reduced access to services (doctor, pharmacist, transit, etc.)
 - Stress and mental health impacts
 - Physical health impacts
 - Financial costs
 - Others: _____

11. Have you or an older adult you know ever faced eviction or been evicted? Yes No
If yes, what was the reason for the eviction? _____
12. What was that eviction experience like for you or the person you know? _____

13. Have you experienced homelessness as a senior? Yes No

This section aims to identify the kinds of supports that are needed:

14. Do you know who you could call if you got an eviction notice? Yes No
Please give an example of people or organizations that would offer you help. _____

15. Could you attend a hearing at the Landlord and Tenant Board if needed? Yes No
If no, why not? _____
16. Would you feel confident participating in a Landlord and Tenant Board hearing without a lawyer/paralegal? Yes No
17. Would you feel confident finding a new apartment if needed? Yes No
18. What is your relationship with your landlord and their staff like? _____

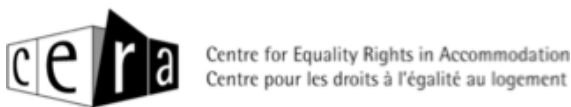
19. Do you feel respected by your landlord? Yes No
20. Does your landlord communicate with you in a way that meets your needs? Yes No
21. Is there anything else you think we should know about evictions or other issues facing senior tenants? _____

22. Would you be interested in learning more about eviction prevention and your rights? If yes, please provide your name and contact information.

Your Name: _____ Phone Number/Email: _____

All information collected is confidential. If you choose to provide your name and contact information, it will only be used by staff to contact you in the future with more information and/or updates about this project.

*CERA (the Centre for Equality Rights in Accommodation) is a non-profit charity that works to prevent evictions and discrimination in Ontario's rental housing market.
Visit us online at www.equalityrights.org/cera*



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